

Responses from trade / licence holders	
1.	<p>My only comments are as follows :</p> <ol style="list-style-type: none"> 1. Who regulates Kirklees Council's employees who may or may not determine a person is fit and proper to hold a licence. How does the general public have confidence the Licensing Department is fit for purpose? 2. Is there really a need for "Local Knowledge Test"? Is this just for the quickest routes? If so surely technology in the shape of satnav and/or driverless cars negates the need for that. If it is local knowledge who determines what each driver/operator should know? If you provide a list you will open yourself to court action if you miss someone or something from that list <p>Do as you will with these comments.</p> <p>Councils Response</p> <p>The Council note the respondent's comment about the need for a 'local knowledge' test given the use of satellite navigation systems. Satellite navigation systems predominately work on the basis of a post code or full address, not all users of private hire / hackney carriages know these details or may just know a local land mark; and licensed drivers need to accommodate these customers. In addition, it is not uncommon for Satellite navigation systems to direct driver the wrong way down one streets.</p>

Responses from Members of Public	
2.	<p>For my tw'penneth worth and experience I rarely use taxis anymore.</p> <p>1/ My reason, terrible driving standards, I have repeatedly had to tell drivers to slow down or to drive more safely, one driver was doing almost 60 in a 30 with myself my wife and my 9yr old son in. I told him to slow and he didn't, I ended up making him stop, we got out and I refused to pay.</p> <p>2/ old skanky cars, not clean, rattling and rusty.</p> <p>3/ cash only drivers? I've also been refused to be given receipts when asked.</p> <p>My solution.</p> <p>1/ personally I think all public drivers should be made to complete and Advanced driving test with the institute of advanced drivers, I also think more frequent and random stop checks by KMBC should be conducted to stop unofficial drivers standing in for friends and families. I also think drivers should be monitored for driver hours as quite a few do taxiing in between long shifted jobs.</p>

	<p>2/ again, my opinion, cars should only be used up to 3yrs from new, that way there are no questionable own or back street repairs done. (I'm sure main dealers would do special terms for cabbies)</p> <p>3/ customers should be given an opportunity to pay via card if they so require, and all drivers should record and give receipts when requested.</p> <p>Hope this may help in some way</p> <p>Councils Response</p> <p>The Council note the concerns raised and can state that the Licensing Service do undertake multi-agency operations, inspecting licensed vehicles. In addition there is an existing requirement that all applicants for a licence undertake driven test, this policy does not propose to alter that requirement.</p>
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